

HSE LESSONS LEARNED

Health, Safety & Environment



ACTION PLAN

- **Lessons Learned Briefing:** The account team will be briefed on this lessons learned and the presenter will discuss the importance of using door handles and any other piece of equipment as designed
- **Reactive Maintenance Management:** The account team will place out of service any piece of equipment that has been deemed to have a defective part until the issue has been rectified to avoid a similar incident occurring

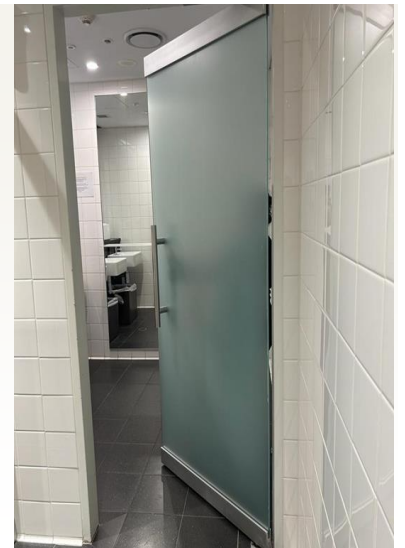
Injury Details

The IP suffered a soft tissue lost time injury as a result of their left palm entering a pinch point between a glass door's edge and the frame.

INCIDENT SUMMARY

Incident Description

The IP suffered a soft tissue injury as a result of their left palm/ wrist area getting caught between the edge of a bathroom door and the door frame. As the IP was leaving the bathroom, the Injured Person (IP) saw somebody coming towards the door and tried to hold the door for them via the glass edge. In doing so, their hand was caught in a pinch point between the door's edge and the frame. The door's swing mechanism had been operating faster than usual at the time and was listed for rectification by base building the day after the incident. This injury was a lost-time injury due to the doctor mandating 5 days without work.



INCIDENT LOCATION – Bathroom Door

Investigation Root Cause

- Use of the door's edge to hold the door rather than the designated handle
- The door remained in operation even though it's swing mechanism required maintenance